JOB OPPORTUNITY

RECEPTIONIST - LEASING

This posting serves as notification that Butler Metro Housing Authority has an opportunity in its Leasing Department for a Receptionist.

JOB SUMMARY:

Responsible for greeting, assisting and directing the public; handling and directing incoming telephone calls; and maintaining the lobby area.

QUALIFICATIONS:

High school diploma or equivalent with six (6) months of clerical experience. Excellent written and verbal communication skills and attention to detail and accuracy.

LICENSURE OR CERTIFICATION REQUIREMENTS:

Must possess a valid State of Ohio driver's license and show evidence of personal vehicle insurance with adequate liability protection.

ESSENTIAL FUNCTIONS OF THE POSITION:

Maintains agency switchboard and reception area; directs calls and visitors appropriately. Maintains record of agency visitors. Monitors and maintains required reporting forms and makes necessary changes. Assists applicants/tenants with copying requests, responds to inquiries, and collects information. Assists in copying all leasing forms. Retrieves, date/time stamps mail and all correspondence received at the front desk. Assists with finalizing work orders as needed. Assist with filing.

KNOWLEDGE OF:

Applicable state and federal statutes; HUD regulations, policies, and procedures; data processing techniques and procedures; public relations; records management; MS Office; MS Windows.

ABILITY TO:

Handle confidential information with tact and discretion; perform duties in a normal office environment; modern office equipment.

Candidates can apply via email: <u>mveal@butlermetro.org</u>; fax 513.896.9381 website: <u>www.butlermetro.org</u>:, in person and by mail to: 4110 Hamilton Middletown Rd Hamilton, OH 45011 Attn: Melanie Veal

NO PHONE CALLS WILL BE ACCEPTED